

In an effort to help slow the spread of COVID-19 in Oregon and protect our customers, teams, and partners, WorkSource Oregon centers will be changing the way we provide services to you beginning March 24, 2020. Offices will remain open but in-person interactions between employees and the public will be by appointment only. WorkSource Oregon teams are available during regular business hours to customers by Skype, telephone, and email. To find the contact information for your local WorkSource center, visit <http://www.worksourceoregon.org/Centers.html>.

We are committed to keeping services accessible at a time when our customers need us most. We are making this decision to reduce the risk of exposure for customers and employees. This approach allows us to maintain our ability to serve job seekers and businesses while ensuring effective social distancing.

Job Seeker Services are Available

WorkSource centers will continue to offer regular services to the public by appointment and virtually. These services include unemployment and re-employment guidance, resume assistance, interview guidance, job-search strategizing, and connections to training and career development guidance. We are also developing ways to respond to the rapidly changing economic needs of individuals and companies. Starting April 1, WorkSource will have all regularly scheduled workshops available virtually.

Business Services are Available

Centers will also continue providing support to connect potential employees to companies who are hiring. Businesses can still get help by appointment, via telephone, through Skype, and email. WorkSource centers can still help companies list job openings, find workers, or engage services such as the Work Share program, which helps businesses retain employees when it is necessary to reduce their work hours.

Unemployment Insurance Assistance

To file an unemployment insurance claim online, go to www.oregon.gov/employ or call 877-345-3484. Please be patient. We are doing everything we can to reduce wait times on the phone due to the current, record demand for our services.

Thank you for your patience and understanding as we do our part to respond to the unprecedented impact of COVID-19 on our communities. We hope to speak with you soon.

